How to Create your Online Account

- 1. Go to <u>www.nweco.com</u>
- 2. On the Home Page, Select Log In

	Northwestern 1-800-251-1200 Wisconsin Electric Company
	Home Services New Construction Electric Safety My Community History more
	And the three the
	Northwestern Wisconsin Electric Company
	Office Hours: Monday thur Priday 8am – 4:30pm We are located at 104 S. Pine Street, Grainsburg WI 54840 Mailing Address: Northwestern Wisconsin Electric Company PO Box 9 Grantsburg, WI 54840 PAYING YOUR BILL IS EASY USING ONE OF THE OPTIONS BELOW: 1. GO PAPERLESS – IT'S EASY'I Sign up through your online account or cat 7154649-3371 for assistance or CLICK HEEF FOR FORM. 2. Credit Card By Phone – Simply call 877-885-7968 to pay your bill. You will
2	You will be directed to the Account Log in Portal select Register
5.	** Also feel free to add this page to your favorites for easy access in the future!
	Customer Service Login Register
	Welcome to Northwestern Wisconsin Electric Company (NWE) customer portal. Access to this information is limited to customers and employees of NWE. You can enter the system by typing your username and password in the areas provided below and clicking the "Login" button. For first time users select the register account button to create a username and password. The registration process will enable you to associate one or multiple NWE accounts to your username.
	Account Login
	Username:
	Password:
	Remember Login
	Login Cancel
	CLICK HERE Register Reset Password

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4. The next page will you require you to complete your information.

**Please make sure that the password is between 7 and 30 characters in length. It must include at least 1 Capital and 1 lower case letter, a number and a special character. (ex of a special character: ! @ # \$)

Customer Service Lo	in Register
Account Registratio	n
In order to register your usernam must include at least 1 Capital an difficulty registering your account.	and password, please fill in the information below. The password must be between 7 and 30 characters in length. It 1 lower case letter, a number, and special character. Please contact customer service at (800) 261-1200 if you have any
All fields marked with a red aster until the system responds.)	sk are required. (Note: - Registration may take several seconds. Once you click the Register button please wait
Display Name: * 🚯	
Email Address: * 🚯	User name is required.
User Name: * 🚯	You must provide a password.
Password: * 🚯	
Confirm Password: * 🕕	
I'm not a robot	reCAPTCHA Phasy-Tema
Register Cancel	
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5. Once you have completed this form click the "I'm not a robot box" and then click Register. If for any reason your username is already taken or if your password doesn't meet the requirements an error box will pop up and you will need to correct before you move forward. 6. Once approved you will move to the next page. Here is where you will tie your NWE account to your online profile. Some information you will need is your account number and meter number (which both can be found on your first statement as shown)

NW	Northwes Wisconsin Electric	tern Company	NO	RTHWESTE Office	Hours: M-F 8-4:	SIN ELECTR 04 S. Pine Str Grantsburg 30 PM • Phor Toll Free	IC COMPANY eet • P.O. Box 9 , WI 54840-0009 te 715-463-5371 1-800-261-1200
Account States	ment Date	Notes		Amount Due	Phone Payment	s 1-877-885-7 Due Date	'968 (\$3.99 Fee)
Feb	oruary 18, 2022			0.	00	March 10, 20	22
				In	nportant N	lews	
קRANTSBU		լիկըմ	ISSUES IN THE GO TO CONTA	WITH GETT MAIL? GO YOUR ONLI ACT OUR OF	ING YOUR STA PAPERLESS, IT'S NE ACCT & SIG FICE 800-261-1	TEMENTS 5 EASY! 5N UP OR 200.	
Usage History	Des	cription	Previous Reading	Current Reading	Multiplier	Days/ Usage	Charge
	ELECTR	IC .	01/06/22	02/07/22		32	
	Energy		3710	3710		0	0.00
0EEP 21 0EUG 21 0UL 21 0UN 21 0UN 21 0MAY 21 0MAY 21 0MAY 21 0MAY 21 0FEB 21	0FEB 22 0AN 22 0DEC 21 0DEC 21						
	Total Fo	r:					0.00

7. Type in your account number and then under Registration Method, choose Meter and enter the meter number from your statement. And then click Continue.

Add Acco	unts		
You have suc the account r	cessfully created a username. You may number and one of the pieces of inform.	now associate as many accounts as you like with this username. To ation listed below. See the information icon next to each item for m	add an account, simply ente ore specifics.
Indicates requi	ired fields		
	Account Number: 🚯	I	
Please select the	e radial button and enter your meter nur	mber to associate your account with your user name.	
	Registration Method: 🚯	(Select the registration method)	~
	Registration Value: 🚯		
Continue	don't have a utility account		
Remove A	Accounts		

8. This has tied your account to your online profile, if you have multiple NWE accounts with us here is where you would tie each of them to your online profile.

Home Account Maintenance Logout NWE
Add Accounts
The Account 🚛 has been tied to your username. You may add another account or return to the Home Page to view account information.
Add Another Account Go To Home Page
Remove Accounts
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9. From here you can click back to "Go to Home Page" and this will take you back to your main page. There you will be able to navigate within your account, if you have multiple accounts, you can select them under Account Selection and that will then show you the information under that specific account.

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Tome Financial Services Customer Service	Alens : Account maintenance	i Loyout i NWE		
The Account Selection dropdown lists all the accounts associated with yo	ur username. Use this dropdown to switch betw	veen accounts you are viewing.		
Account Selection	Balance Information for	all Accounts		
MANATE BETTER	~	Billing		
Account: Name: Name:	Overdue:	\$0.00		
Balance: \$0.00	Current:	\$0.00		
Cell Phone: Email:	lotai:	\$0.00		
		Invoices		
	Overdue:	\$0.00		
	Current:	\$0.00		
	TOLAI:	\$0.00		
	Total Due:	\$0.00		
	Pay No	w		
Announcements				
Welcome to our on-line customer account portal. If you have qu	estions or comments please call us at 800	-261-1200.		
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